From: Mulderig, John on Sat, Feb 4, 1995 8:06 AM
Subject: RE: Field Sales - Telephone Service
To: Ward, Jerry

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Thanks, Jerry. There are more systems out there than I expected to find. Is there any standard practice or procedure applicable to all these systems relating to 1) "automatic deletion of messages" (whether saved by the user or never listened to by the user) after a fixed period of time and if so, what is the period(s) of time before "automatic deletion," 2) "storage recovery" (if there is no automatic deletion of saved messages but instead, intermittent purges as the system discs fill), or 3) an "executive override" feature that allows voice mail messages to be retained in the system despite "automatic deletion" and "storage recovery" and if so, the maximum period of retention of messages subject to executive override.

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Also, do you know if there is any maximum period that these systems can retain saved messages or is the period of retention simply a product of the capacity of the discs?

Your help is very much appreciated. John

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